



Registration Cancellation Policy 2020 CCA Annual Convention

Cancellations: Attendees who are no longer able to attend CCA’s 2020 Annual Convention (“CCA 2020”), may transfer their paid registration to an alternate attendee, receive registration credit for the next scheduled CCA event, or request a refund. Details for each option are outlined below.

Transfers: An attendee may transfer their fully paid registration to another attendee. The attendee wishing to make the transfer must send a written notice to [CCA’s Director of Events](#) with details of the transfer and new attendee information.

Future Credit: An attendee may use their cancelled registration as credit towards the next scheduled CCA show. In order to receive credit, the attendee must send a written notice to [CCA’s Director of Events](#). Notice must be sent prior to October 5, 2020 (“Event Date”). Any requests for credit after Event Date will not be accepted.

Refunds: An attendee may request a refund minus a \$50 service fee. The attendee must send written notice to [CCA’s Director of Events](#) before or on September 11, 2020 to be eligible for the refund. No refunds will be issued after September 11, 2020. Beginning on September 12, 2020, an attendee will have the option to transfer their paid registration to an alternate attendee or receive registration credit for the next scheduled CCA event.